



**FACING THE FUTURE - L&D IN TURBULENT TIMES**

**SURVEY INSIGHTS FROM CLLS MEMBER FIRMS' LEARNING AND DEVELOPMENT TEAMS**

**CLLS TRAINING COMMITTEE, SUMMER 2020**

**THE TOP 3 KEY CHALLENGES FOR CITY LAW FIRMS OVER THE NEXT YEAR**

- 1 PREPARING FOR SQE**
- 2 BUDGETARY CONSTRAINTS**
- 3 SCREEN-TO-SCREEN DELIVERY**

**88% THINK THAT LEARNING IN SUMMER 2021 WILL BE A MIX OF ONLINE AND FACE TO FACE**

**40% HAVE THOUGHT ABOUT THE SQE AND SAY PLANS ARE EMERGING**

**50% BELIEVE THAT THE PRIORITIES OF THEIR FIRM OVER LOCKDOWN HAVE SHIFTED TO A FOCUS ON ONLINE DELIVERY**

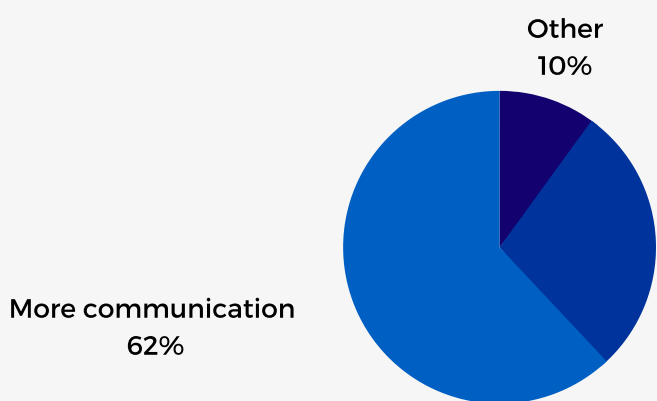


**DURING LOCKDOWN, THE 3 MAIN THINGS WERE DONE DIFFERENTLY WERE:**

- 1. ADAPTED TO SCREEN-TO-SCREEN**
- 2. MORE TEAM CATCH UPS**
- 3. INCREASED COMMUNICATION**

**AND THE 3 MAIN THINGS LEARNT:**

- 1. ONLINE TRAINING WORKS**
- 2. WORKING FROM HOME IS EFFECTIVE**
- 3. WE CAN ADAPT QUICKLY TO CHANGE**



**HOW HAS LEADERSHIP CHANGED AT YOUR FIRM DURING LOCKDOWN?**

**WHAT ARE THE MOST VALUABLE SKILLS AND KNOWLEDGE FOR L&D TEAMS NOW?**

